

PROLINE Sports

Ticket Validation



 5 MIN READ, 3 PAGES



Content Summary

- Validation Process
 - Winning Ticket
 - Not a Winner
 - Event(s) in Progress
 - Already Validated
- Validation Screen rules
- Checking PROLINE or TOTO on Mobile Device

SEE NEXT PAGES FOR MORE INFO



Text or Call Lottery Retail Support:
1-800-667-1649



PROLINE Sports

Ticket Validation



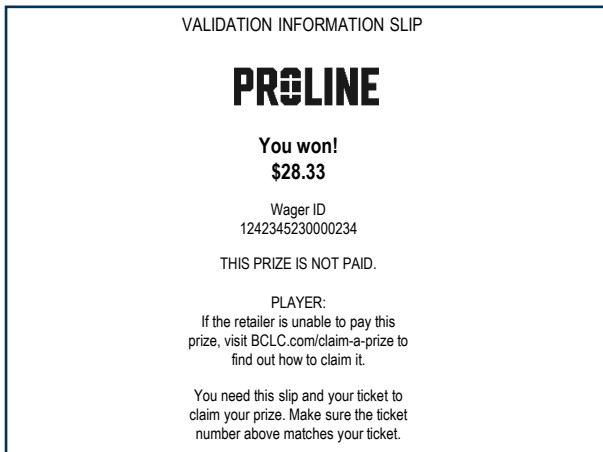
This document will provide details on the validation scenarios of a PROLINE Sports Ticket and what the Retailer and Player will see.

Start the Validation Process

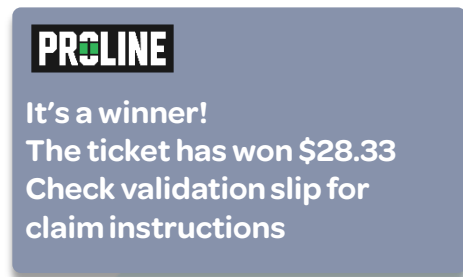
1. Scan the Ticket via the Lottery Terminal or the Lotto Scanner
2. Check the results in the Lottery Terminal's Preview Window
 - Winning Ticket
 - Not a Winner
 - Event(s) in Progress
 - Already Validated

Result: Winning Ticket

If you scan a Winning Ticket, follow these steps



Preview Window



Player Screen

Validate – Tap Pay Prize

3. To pay prize for a winning PROLINE Sports Ticket, tap **Pay Prize**
4. Check the printed slip is a **Validation Slip** and not a Validation Information Slip
5. Return everything back to Player. Pay prize. Ticket is validated

Pay Prize

Not Paying the Prize – Tap Print/No Pay

3. If unable to pay prize, tap **Print/No Pay**
4. Check the printed slip is a **Validation Information Slip** and not a Validation Slip
5. Return everything back to Player. Ticket is NOT validated

Print/No Pay



Text or Call Lottery Retail Support:
1-800-667-1649



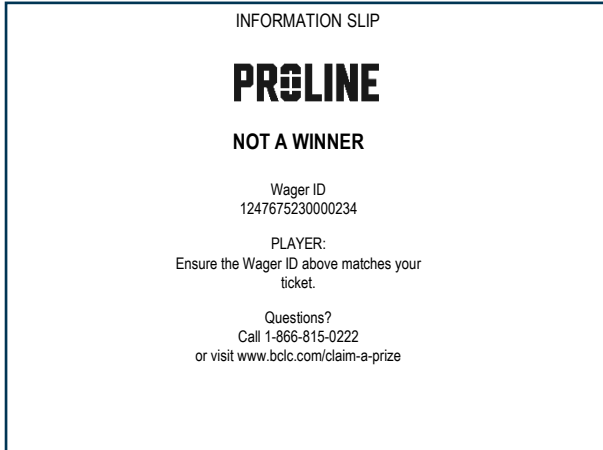
PROLINE Sports

Ticket Validation



Result: Not a Winner

If you scan a non-winning Ticket, follow these steps



Preview Window



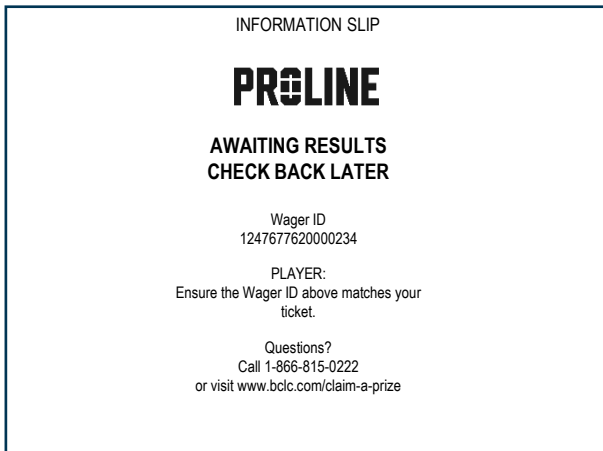
Player Screen



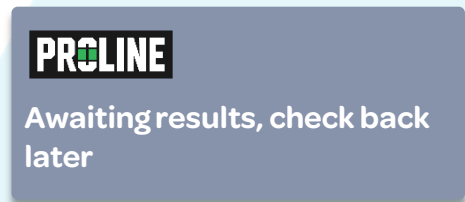
- To print the Information Slip, tap **Print/No Pay**
- Return everything back to Player.

Result: Event(s) in Progress

If you scan a Ticket and the event(s) have not ended yet, follow these steps



Preview Window



Player Screen



- To print the Information Slip, tap **Print/No Pay**
- Return everything back to Player. Ticket is NOT validated



Text or Call Lottery Retail Support:
1-800-667-1649



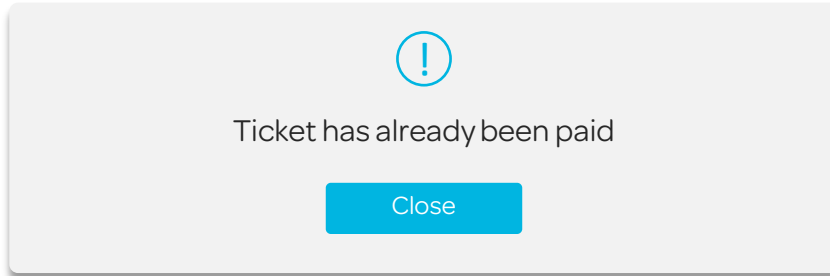
PROLINE Sports

Ticket Validation

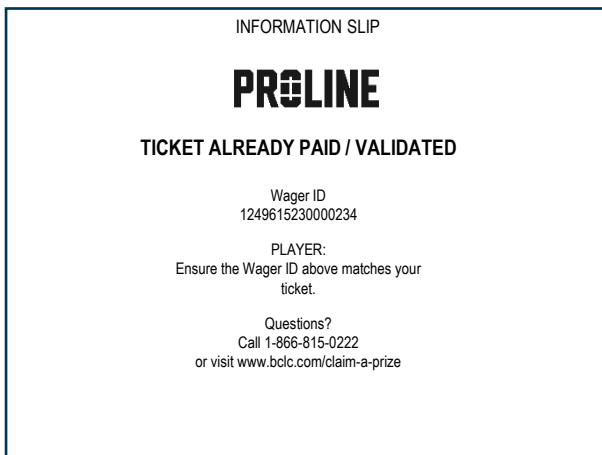


Result: Already Validated

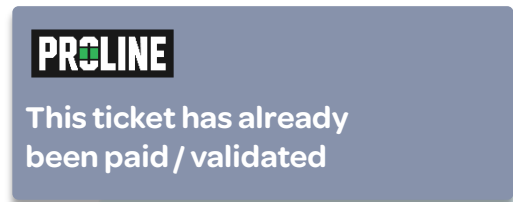
If you scan the Ticket and it has already been validated, follow these steps



Lottery Terminal Pop Up



Preview Window



Player Screen

Print/No Pay

3. To print the Information Slip, tap **Print/No Pay**
4. Return everything back to Player. Ticket is already validated



Text or Call Lottery Retail Support:
1-800-667-1649



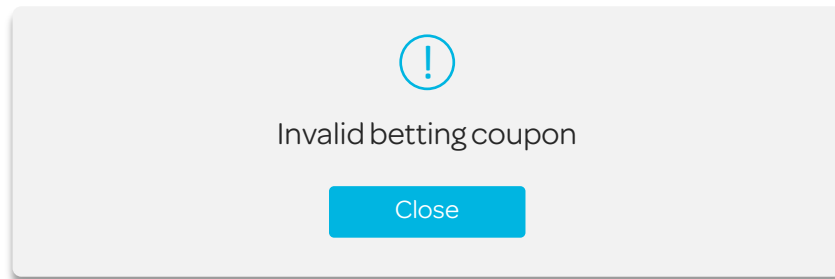
PROLINE Sports

Ticket Validation



Validation Screen rules

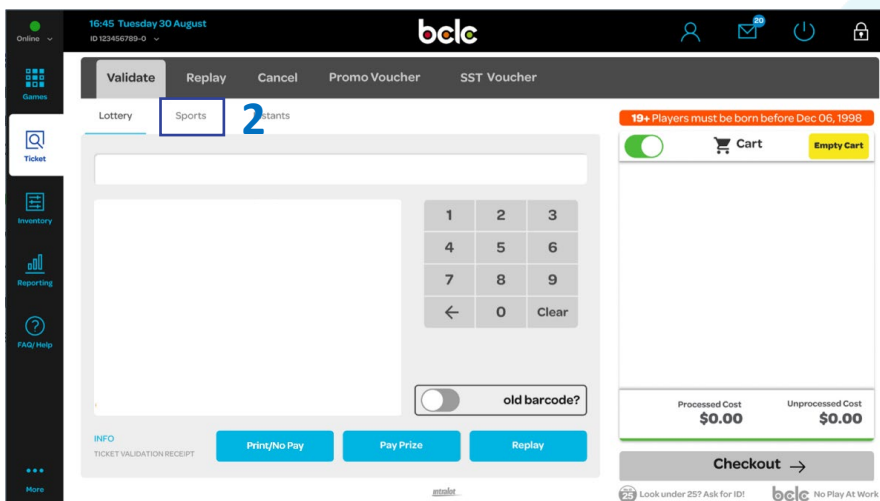
Please Note: PROLINE and TOTO Tickets cannot be validated while in the S&W or Online Games Validation Screen. You will receive an **Invalid betting coupon** pop-up.



Lottery Terminal Pop Up

To validate PROLINE or TOTO Ticket

1. Tap **Close** on the **Invalid betting coupon** pop-up
2. Tap the **Sports tab**
3. Scan the Ticket via the Lottery Terminal or the Lotto Scanner
4. Complete the validation process



Text or Call Lottery Retail Support:
1-800-667-1649



PROLINE Sports

Ticket Validation



Player Action: Checking Tickets on BCLC PROLINE App or Lotto! App

Players can check their PROLINE and TOTO tickets on their Mobile Device (including Tablets)

PROLINE Ticket

If a Player wants to check their PROLINE Ticket, they can **ONLY USE** the BCLC PROLINE App



TOTO Ticket

If a Player wants to check their TOTO Ticket, they can **ONLY USE** the BCLC Lotto! App



PROLINE and TOTO Tickets can be checked on the Ticket Checker



Text or Call Lottery Retail Support:
1-800-667-1649



PROLINE Sports

Ticket Validation



Questions & Answers

Can a Player validate their PROLINE or TOTO Ticket on the BCLC PROLINE App?

No. A Player can only validate their PROLINE or TOTO Ticket with a Lottery Retailer.

Please Note: Retailers have the option to Pay Prize or Not Pay Prize up to \$2000.

Is there a daily prize payout limit for PROLINE?

There is a daily payout limit of \$250,000 limit per Player.

Players can review the Terms and Conditions for PROLINE by visiting Proline.BCLC.com

Will PROLINE be part of BCLC's Prize Redemption Commission?

Yes, PROLINE Tickets are part of BCLC's Prize Redemption Commission. The Prize Redemption Commission of 2% is paid on prizes that are validated and paid out by a Lottery Retailer.

Review the Retailer Commissions information [HERE](#)



Text or Call Lottery Retail Support:
1-800-667-1649

