

# Retailer Seating Guidelines

## Stool Requirements

To support comfort and reduce fatigue during long periods of standing, retailers may choose to use a stool at the terminal. Retailers are responsible for sourcing and purchasing their own stools.

### Stool Requirements:

When selecting a stool, please ensure it meets the following guidelines:

- **Wide, stable base** to ensure even weight distribution (This helps prevent damage to the anti-fatigue matting.)
- **Appropriate height** for use at the terminal
- **Freestanding and non-rolling** (no wheels)
- **Easy to clean** and suitable for a retail environment

*Most suitable stools range in price from \$100–\$150.*

### Where to buy:

- London Drugs
- HomeSense
- Canadian Tire
- *Other retailers may also offer similar products*



The examples provided are for reference only.  
Retailers may purchase stools from any supplier, provided the stool meets the requirements listed above.



Text or call **Lottery Retailer Support:**  
**1-800-667-1649**



# Retailer Seating Guidelines

## Stool Requirements



### Questions & Answers

#### Is a stool required at my location?

No. Having a stool is optional. Retailers may choose to use a stool based on staff needs and available space.

#### Why does the stool need a wide base?

A wide base distributes weight more evenly, which helps protect the anti-fatigue matting and reduces the risk of damage or indentations.

#### Can I use a rolling stool or chair?

No. Stools with wheels are not permitted, as they may create safety concerns and damage flooring or matting.

#### Can I use a stool I already have?

Yes, providing it meets the guidelines outlined above (wide base, stable, non-rolling, and appropriate height).

#### Will BCLC reimburse the cost of the stool?

No. Retailers are responsible for the purchase and maintenance of stools.

#### What if the stool damages the matting?

Using a stool that meets the guidelines, particularly one with a wide base, will help prevent damage. **Retailers may be responsible for replacing damaged matting if unsuitable seating is used.**



Text or call **Lottery Retailer Support:**  
**1-800-667-1649**

