

STOCK SUMMARY REPORT CLEAN-UP

System-Based Inventory Audit Process (Corrective Activations)



The Situation

Scratch & Win tickets are being sold to players without being activated on the lottery terminal. As a result:

- Ticket is removed from retailer's physical inventory, while remaining in the lottery terminal system as unsold.
- The sale is not recorded in BCLC's system and billing does not occur
- Players are unable to check or validate the ticket
- Stock Summary Report is inaccurate

Stock Summary 29 July 2024 Retailer 41534			
\$1 Gold Rush 31-992164-00			
Book #	Quantity	Active	Unsold
366802	44		
367905	100		
367906	100		
TOTAL	244		
\$1 Sweet Winnings 31-993221-00			
Book #	Quantity	Active	Unsold
4551	44		
TOTAL	44		
\$2 Blackjack II 31-992131-00			
Book #	Quantity	Active	Unsold
129	21		
400	50		
TOTAL	71		



The Solution

A system-based audit process that automatically identifies and reconciles tickets that were likely sold without activation.

- **On a quarterly basis**, BCLC will identify tickets that have already been involved in a recent return campaign, and that have not recorded sales in the retail location for the previous 30 days.
- If the **remaining inventory is 5 or fewer tickets per book**, BCLC will assume these tickets were sold without activation and will **activate them**.
- Upon activation, the tickets will be removed from the Stock Summary Report and trigger billing.

If these tickets are still in stock after being activated by BCLC, they can either be **sold to players without issue or returned to BCLC for credit**, as long as they are scanned and returned before the expiry date.



Contact your **Territory Manager** or
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Round 1 - BCLC will be reviewing the below tickets as part of the upcoming audit.

Game #	Name
31114030	\$3 Double Win
31114024	\$5 5X Lucky
31114016	\$10 Cash Wild
31114027	\$2 Money Multiplier III
31114038	\$3 Loteria
31114023	\$5 Spicy Hot 7s
31114028	\$1 Electric 8s III
31114031	\$3 Wild Cash Multiplier
31114029	\$5 \$50 Overload
31114039	\$25 Concert of a Lifetime
31114034	\$2 Pac-Man III
10114026	\$10 Wish List III

These tickets were a part of the January 2025 Return Campaign



Timelines

- First execution of corrective activations will occur:
June 16 – July 4, 2025
- Retailers will be notified 3–5 business days in advance of ticket activations
 - Email will be sent to the Agr Mgr
 - The notice will include the number of tickets BCLC will activate and total billing amount



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Questions & Answers

What is the impact to my site?

If your location has 5 or fewer tickets within a book for the identified game, BCLC will activate those tickets in the back-office to remove them from your Stock Summary Report and initiate billing. The sale of these tickets will be reflected on your **General Terminal Report** and included in the subsequent **invoice**. This process helps ensure your inventory records are accurate and that sales are properly accounted for.

How can I prepare for the automated activations?

To prepare, review your **Stock Summary Report** and identify any packs of the specified games that have **five or fewer tickets remaining**. These are considered likely sold without being properly activated at the point of sale. Make a note of these packs, as they will be activated and removed from your inventory **between June 16 and July 4**. This automated activation will trigger the **corresponding billing** amount, which will appear on your **General Terminal Report** and **invoice**.

What tickets will be cleared from my site's Stock Summary Report? When will the remaining discrepancies be cleaned up?

Refer to **page 2 of this information sheet** for the list of games included in the first deployment of automated activations. Any remaining discrepancies will be addressed in **future quarterly cleanup cycles**.

Each quarter, BCLC will review games that were part of a recent **Scratch & Win Ticket Return campaign** and run a system-based inventory audit. This process will identify tickets at your site that meet the following criteria:

- No sales of the game at your site in the past **30 days**
- **1 to 5 tickets** within a book remaining in inventory

These tickets are assumed sold without proper activation and will be addressed through corrective activations and billing.

What if the tickets activated by BCLC are still physically in stock at my site?

If these tickets are still in stock after being activated by BCLC, they can either be **sold to players without issue** or **returned to BCLC for credit**, provided they are returned **before the expiry date**. Once activated, these tickets function like any other active inventory in your system.



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