The Cart - On or Off

The Cart is a fundamental feature that plays a crucial role in the Retailer and Player experience during a Lottery transaction. This information sheet explains the behaviours that arise when the Cart is set to On or Off.

How Does the Cart Toggle Work?

In the top left corner of the Cart, you will see a toggle button:

Green turns the Cart on. (Checkout feature is available)



Keeping the Cart on, provides the ability to verify a Player's order before tapping Checkout to complete the sale.

Grey turns the Cart off. (Checkout feature is not available)







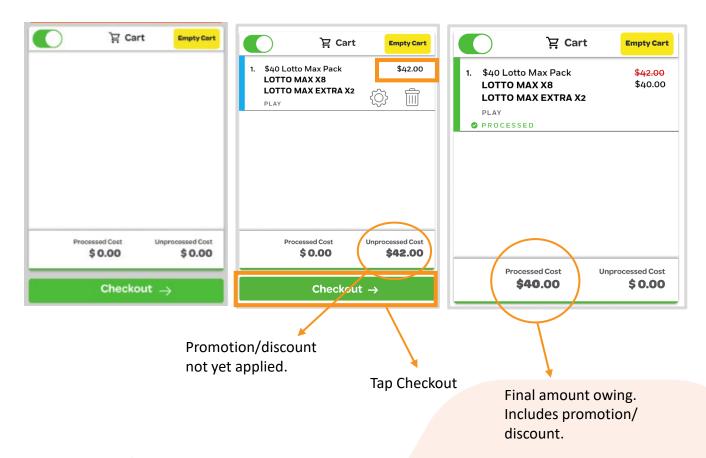
For a comprehensive overview of how the Cart works when toggled on.





The Cart - On or Off

Cart On



Cart On - Behaviours

- Items display in Cart and on Player Display.
- Can edit/delete items before printing Online Tickets.
- Must tap Checkout to complete the sale and print Online Tickets and/or activate Scratch & Win and get final Processed Cost.
- Discounts (ie. Free Extra on Lotto Max Pack) are applied to Processed Cost <u>upon tapping</u>
 <u>Checkout</u>.
- Scratch & Win Ticket is activated <u>upon tapping Checkout</u>.
- Items remain in Cart until Next Player button is selected to clear the screen.

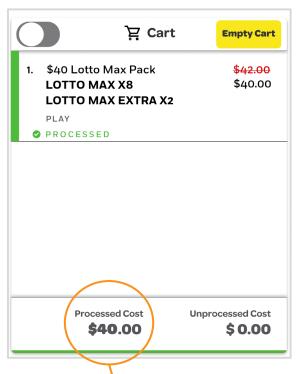




The Cart – On or Off

Cart Off





Final amount owing. Includes promotion/discount.

Cart Off - Behaviours

- Items display in Cart and on Player Display.
- · Once an Online Ticket is added to Cart:
 - it is PROCESSED and prints automatically
 - final cost displays in Processed Cost. Discounts (ie. Free Extra on Lotto Max Pack) are applied instantly
- Scratch & Win is activated immediately once scanned to Cart.
- Items remain in Cart until Next Player button is selected to clear the screen.





The Cart – On or Off

Questions & Answers

Is there a way to get the final amount the Player owes (Processed Cost) before printing Online Tickets?

With both the Cart on or off, the final amount owing, which includes any promotional pricing, only displays in Processed Cost after Tickets are printed.

It remains **best practice** to keep Tickets (printed Online Tickets & Scratch & Win) out of reach from the customer until after their payment has been confirmed.



