

Using Your Lottery Terminal

Age-Verification



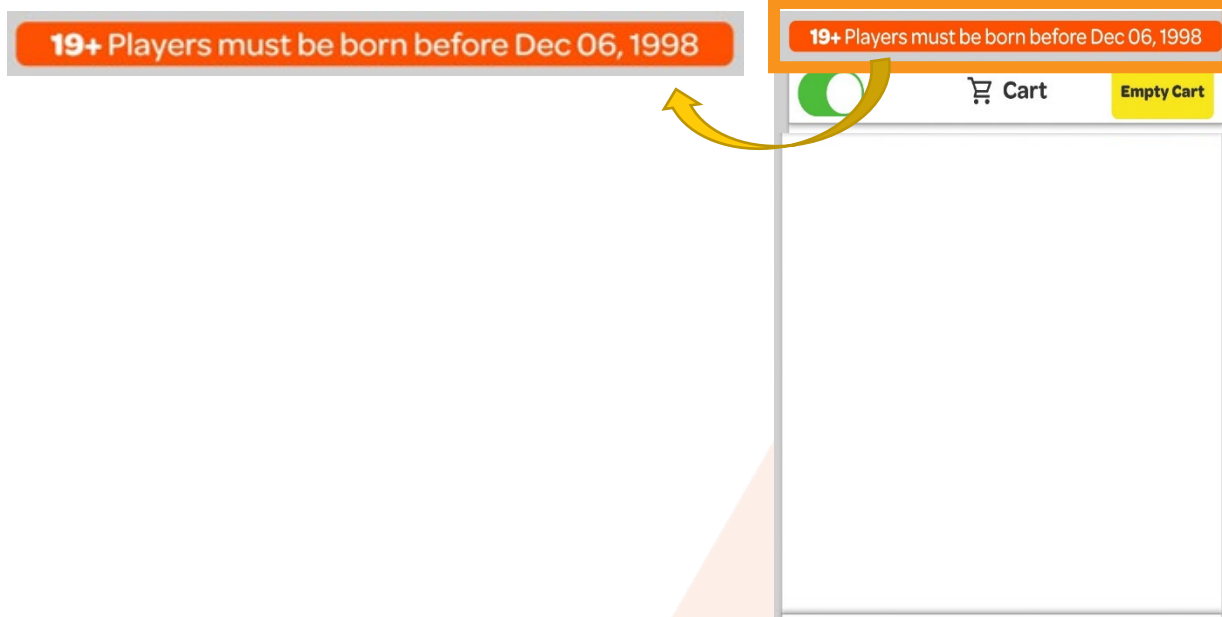
Retailers can ensure they are not selling Lottery products to minors with the quick and accurate real-time age-verification features offered by the new Lottery Terminals. **This information sheet covers the two methods to verify age before proceeding to sell.**

Pre-Check

Before either method is performed, you must ask for Government issued photo ID and check the photo to confirm it is the person in front of you.

Method #1. Use the Onscreen Date Identifier

- Always visible above the Cart, the 'must be born before date' updates every day.
- Visually check this date against the Player's Government issued photo ID.



Text or call Lottery Retail Support:
1-800-667-1649



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Method #2. Use the Lotto Scanner

1. Scan the ID

Using the Lotto Scanner scan the identification matrix on the back of the ID. No data is stored from scanning the ID, it is for age verification purposes only.

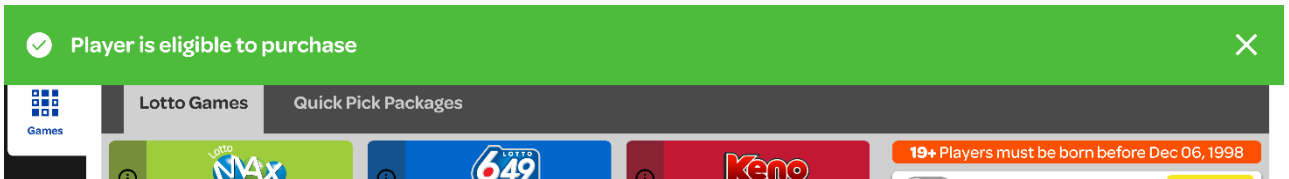


ID Eligible for Scanning:

- BC ID
- BC Driver's License
- BC Services Card
- BC Services/Drivers License combined

2. Check the Screen for Eligibility

If the Player is 19+, a **GREEN** 'Player is eligible to purchase' banner will display across the top of the screen.



If the player is not 19+, a **RED** 'Player is not eligible to purchase' banner will display.



IMPORTANT NOTE:

The Lottery Terminal does not restrict the sale of Tickets for a 'not eligible to purchase' outcome.

Retailers must verbally decline the sale.

3. Close the Eligibility Bar and Proceed Accordingly

Tap the X to close the banner, or for eligible Players, proceed with the ticket selling process.



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