# Quick Reference Guide: Validating Online Tickets
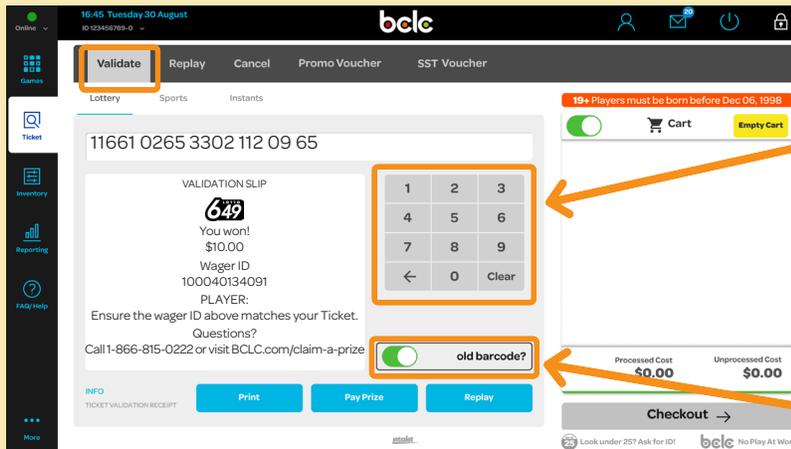
**lotto! THE FUTURE OF PLAY.**

This Quick Reference Guide highlights the key steps to **Validate an Online Ticket.**

## Follow these steps:

### ① Scan the Ticket

Place the Online Ticket onto the Ticket Tray within the marked boundary and let go of the Ticket, or use the Lotto Scanner to scan the Ticket Barcode.







**If the Lottery Terminal is not able to read the Barcode:**

For new Tickets
Manually input the 57-digit Ticket Control Number using the keypad.

For old Lottery Terminal Tickets
For a period of time, players will need to validate tickets printed from the old Lottery Terminal.

Tap on **Old Barcode** toggle button first, and then scan or enter the ticket's 20-digit Ticket Control Number.
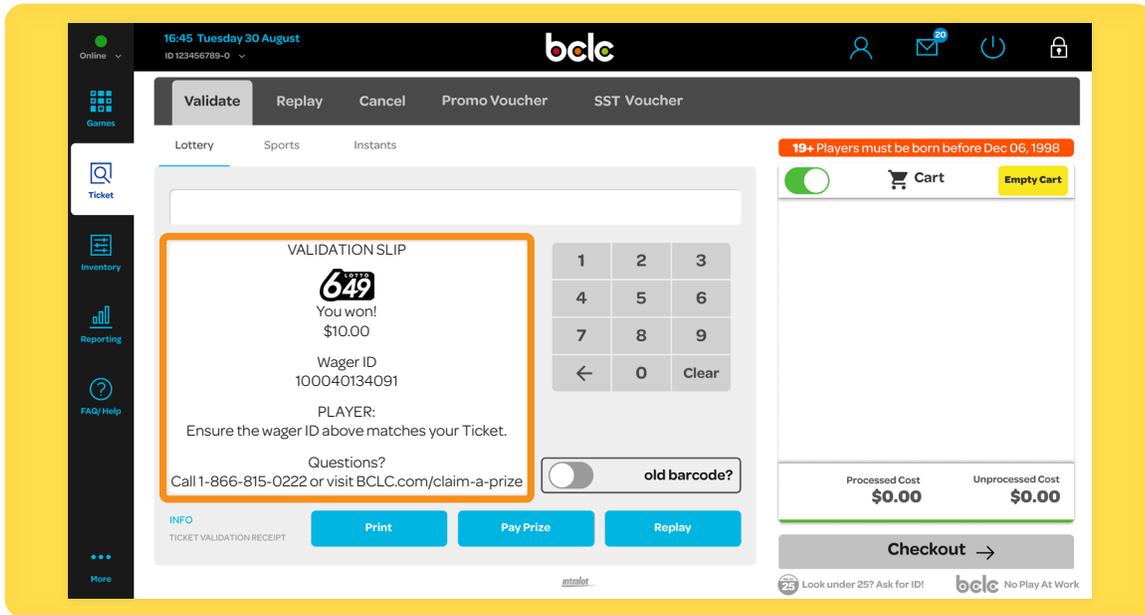
## ② Check Ticket Results in the Preview Window

The **Validate** tab in the Tickets Icon automatically displays.

The Ticket result will appear in the Preview Window and Player Screen.

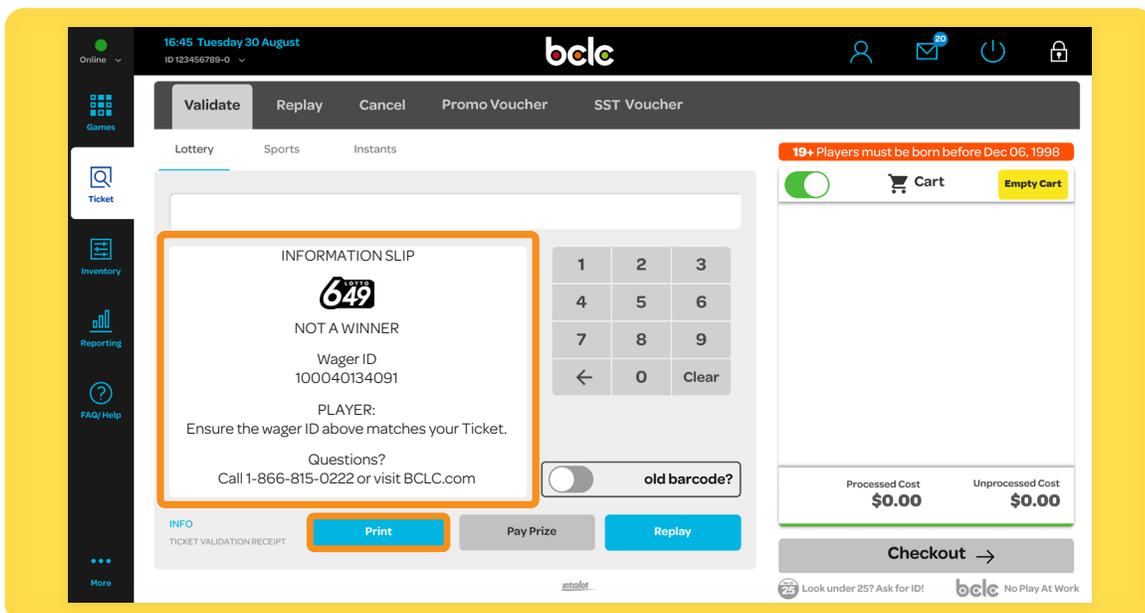*See page 4 for Ticket Results and Payout Limits.*



## ③ Complete the Validation

**Ticket Results = Not a Winner**

- Tap on the **Print** button.
- Nothing is added to Cart.
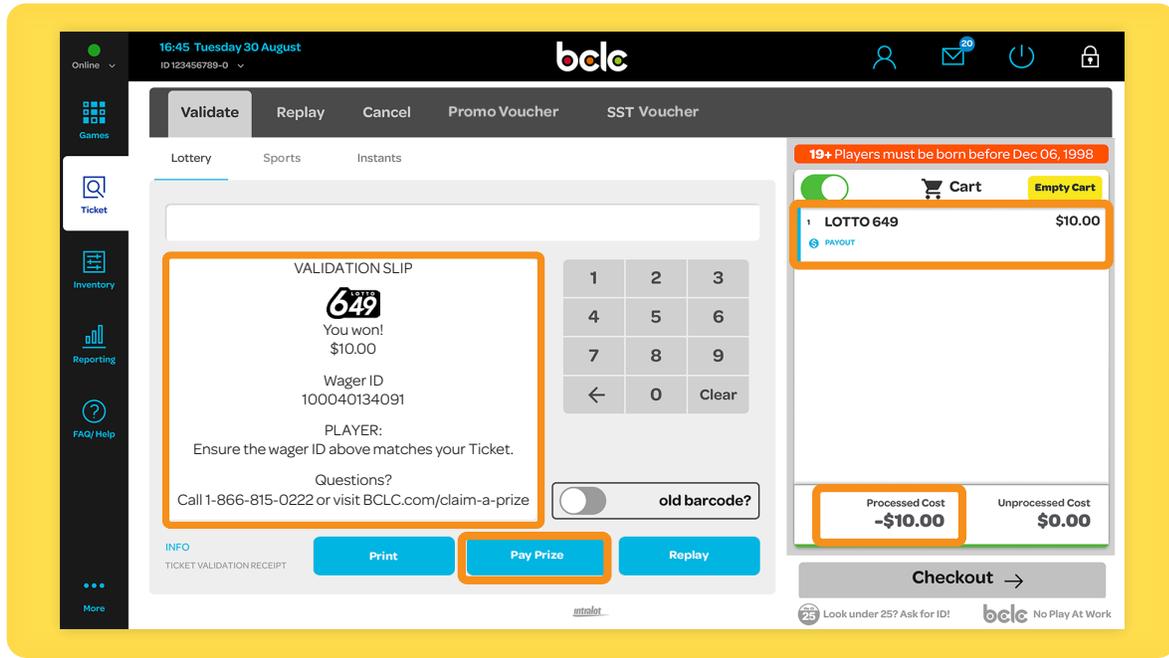- The Information Slip prints.

If the Ticket indicates **Not a Winner This Time – Draws Remaining, Awaiting Results, or Not Drawn Yet**, remind the Player to check the Ticket again later when the draw results become available.
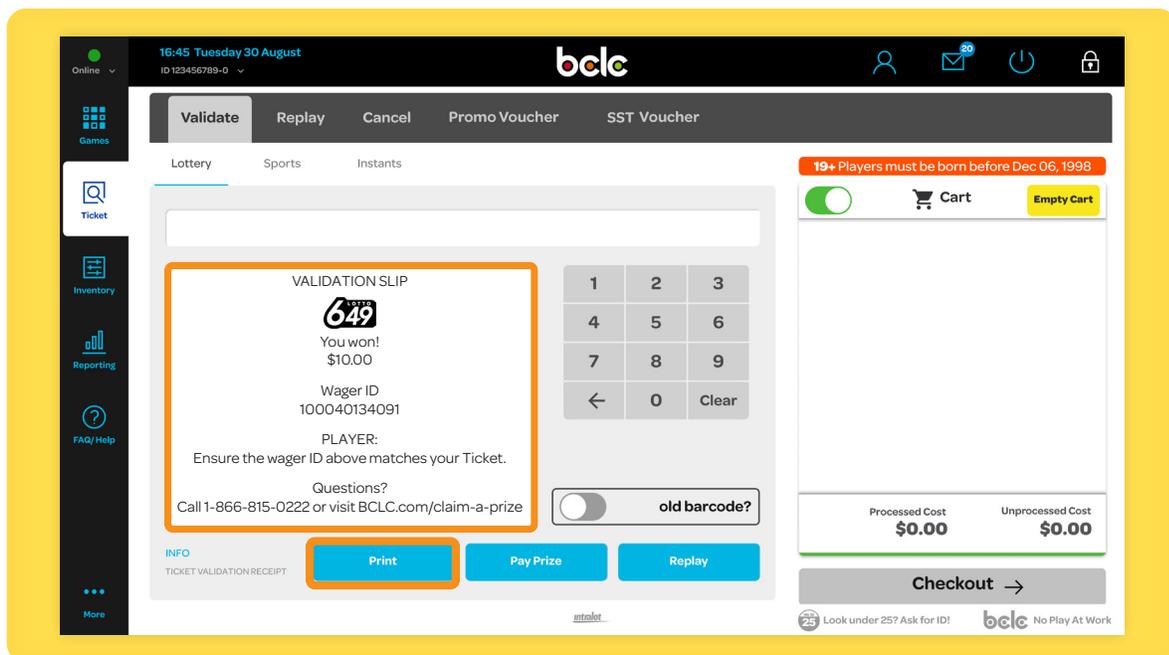
**Ticket Result = Winning Ticket**

**A) Choose to Pay Prize:**

- Tap **Pay Prize** button.
- The Payout amount automatically displays in the Cart as a line item and will also be a negative dollar amount under 'Processed Cost'.
- Validation Slip prints.



**B) Choose NOT to Pay Prize:**

- Tap **Print** button.
- Nothing is added to Cart.
- Validation Information prints.

# ④ Return Everything to the Player

Return the original Ticket, respective Slips, and prize across the counter, making everything accessible to the Player. This includes winning and non-winning ickets.



## Ticket Results and Payout Limits

| | Ticket Results | Payout Limits | Action |
|---|---|---|---|
| **Non-Winning Ticket** | **Not a Winner**<br>(Includes: Not a Winner, Not a Winner This Time - Draws Remaining, Already Validated, Expired Ticket, Awaiting Results, Not Drawn Yet). | **Not Applicable** | Tap **Print** |
| **Winning Ticket** | **$1 - $2,000**<br>(Includes Free Play) | **Optional Prize Payment**<br>Pay prize according to store policy. | Tap **Print** or **Pay Prize** |
| | **$2,000.01 and above** | **BCLC Prize Claim:**<br>Retailers cannot pay prize. | Tap **Print**<br>Advise customer to contact BCLC Customer Support. |