

Instant Ticket Orders Blackouts

Scratch & Win and Pull Tabs



The weeks leading into the launch of new Lottery Terminals is a critical time for BCLC to ensure accurate inventory management. Temporarily halting Instant Ticket orders is required to ensure a seamless transition. Your cooperation and understanding during this period are greatly appreciated.



INSTANT TICKET ORDERS (COMPLETE BLACKOUT)

May 13 to May 31, 2024

Last order day is May 10th.

BCLC will not be shipping out any Instant Tickets (Scratch & Win and Pull Tabs) between May 13 - May 31.

BCLC's Inside Sales Representatives will not be making any outgoing calls during this time.

MAY 2024						
Su	Mo	Tu	We	Th	Fr	Sa
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	X	X	X	X	X	X
X	X	X	X	X	X	X
X	X	X	X	X	X	1
2	3	4	5	6	7	8

After the launch of new terminals and upon receiving authorization, we will directly contact retailers as part of our resumption plan.



BOOSTING INVENTORY (EXTENDED CREDIT TERMS)

On orders placed April 22 to May 10, 2024

Starting April 22, on your regular call day, we recommend increasing your inventory levels to support sales throughout the blackout period and into early June.

To support increased order sizes, BCLC will be extending credit terms to 42 days.

Extended Credit Terms: all orders placed April 22 to May 10, 2024 will receive an additional two (2) weeks of credit. Instead of 28 days, credit terms will be 42 days.

April 22 - May 10 extended credit terms will have due dates of June 3 - June 21, 2024.

This extended credit term will not be reflected on the corresponding Packing Slip, but you will see it reflected on the corresponding Invoice.

APRIL 2024						
Su	Mo	Tu	We	Th	Fr	Sa
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	1	2	3	4

MAY 2024						
Su	Mo	Tu	We	Th	Fr	Sa
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1
2	3	4	5	6	7	8



Text or call Lottery Retail Support:
1-800-667-1649



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Questions & Answers

Are supplies such as Lotto Paper and Selection Slips included in the blackout period?

During this period, emergency supply orders can be fulfilled, with shipping scheduled for Tuesdays and Thursdays only. However, we do encourage all Retailers to plan accordingly and order enough paper to sustain the sale of Online Games during the blackout period.

Also, please keep in mind, old Selection Slips will not work on your new Lottery Terminal. All Retailers will be receiving a shipment of new Selection Slips to use once your new Terminal is installed.

What happens if I run out of Instant Tickets during this timeframe?

Unfortunately, BCLC will not be able to send out any Tickets between May 13 - May 31. This includes Scratch & Win and Pull Tab Tickets, as well as Web Cash. We strongly encourage you to stock up on your best-selling Tickets to sustain sales into early June.

How much should I order?

The Inside Sales Team will work with each Retailer to support proper levels of inventory prior to the order blackout period. As a general guideline, the recommended order size would be your regular order, plus inventory for the 3-week blackout period and potentially into June.

When will Ticket orders restart?

Ticket orders will resume once systems stabilize and we receive authorization to do so. As part of our resumption strategy, we will be reaching out to retailers directly, so we kindly request that you refrain from calling in. Your cooperation in executing our plan is appreciated.

Will BCLC provide me with extended credit terms to support my store carrying extra inventory?

Yes, BCLC understands that we are asking you to increase your order above normal ordering patterns and will be supporting by extending credit terms to 42 days on orders placed between April 22 and May 10, 2024.

Will order requests submitted via the Retailer Portal or Hotline Inquiries Form be fulfilled?

No. BCLC will not be shipping any Tickets between May 13 - May 31.



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