

# Online Games

## Advance Buy Roll-Down and Quick Pick Packages



Understand the impacts to Quick Pick Packages as draws become unavailable in preparation for Lotto Transformation weekend.

### Multi-Game Quick Pick Packages

Multi-game packs will print partially when draws for the respective games become unavailable. This means packs are not available in full and will display the cost of the respective tickets that print.

The **\$30 Weekly Pack** will be impacted the earliest as it contains two draws for each game.



#### Monday, May 20:

Before Daily Grand draw break → All 3 tickets will print.  
 After Daily Grand draw break → Only 2 out of the 3 will print (**Double Play** and **Lotto Max + Extras**)  
 Daily Grand gets rejected saying only 1 draw remaining

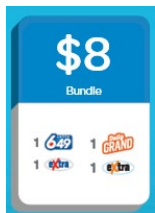
#### Tuesday, May 21

Before Lotto Max draw break → Only 2 tickets will print.  
 After Lotto Max draw break → Only 1 ticket will print (**Double Play + Extra**)  
 Daily Grand & Lotto Max get rejected saying only 1 draw remaining

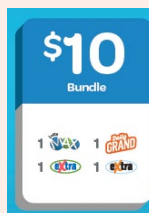
#### Wednesday, May 22

Before Lotto 6/49 draw break → Only 1 ticket will print.  
 After Lotto 6/49 draw break → All get rejected. Package unavailable.

Starting **Thursday, May 23** after the 7:30PM Daily Grand draw break



Only **Lotto 6/49 + Extra** ticket will print



Only **Lotto Max + Extra** ticket will print



Contact **Lottery Retailer Support:**  
**1-800-667-1649**

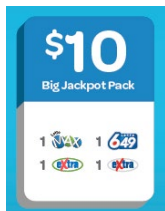


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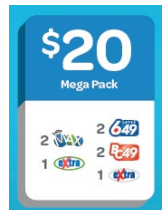
## Advance Buy Roll-Down and Lotto Packages



Starting Friday, May 24 after the 7:30PM Lotto Max draw break



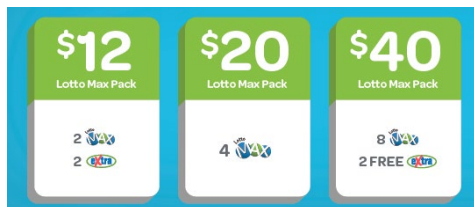
Only Lotto 6/49 +  
Extra ticket will print



Only Lotto 6/49 &  
BC49 + Extra ticket  
will print

### Single-Game Quick Pick Packages

Not available after sales shut down.



Not available after 7:30PM on  
Friday, May 24



Not available after 7:30PM  
on Saturday, May 25



### Key Messaging & Retailer Actions

Starting Monday, May 20, inform players that are purchasing Quick Pick Packages:

- Quick Pick Packages may not be available in full at this time.
- Only the available draws will be printed, and the cost will be determined by the tickets that print.
- Offer to print single-game tickets in lieu of a package.
- Verify the total cost and which tickets printed to inform the players.
- Inform players to contact BCLC Customer Support at 1-866-815-0222 if they have questions or comments.



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